## Technical Requirements

### PC Users

**Hardware Requirements**
- **System:** 2.33GHz Intel Pentium 4, AMD Athlon 64 2800+, or faster processor
- **Memory:** Minimum 256 MB RAM; 512 MB of RAM or higher recommended; 64MB of graphics memory

**Software Configuration**
- **OS:** Windows XP or later versions
- **Browser:** IE 8.0+, Mozilla Firefox 3.0+, Google Chrome 3.0+
- **Media Player:** Adobe Flash Player 10.0+

### Mac Users

**Hardware Requirements**
- **System:** 1.33GHz Intel Core Duo or faster processor
- **Memory:** Minimum 256 MB RAM; 512 MB of RAM or higher recommended; 64MB of graphics memory

**Software Configuration**
- **OS:** Mac OS X 10.4 (Intel) or later versions
- **Browser:** Mozilla Firefox 3.0+, Apple Safari 4.0+, Google Chrome 3.0+, Note: Internet Explorer is no longer supported on a Mac OS.
- **Media Player:** Adobe Flash Player 10.0+ Media Player 9.0+; QuickTime Player 6.0+

### All Users

- **Internet connectivity:** 380 kbps DSL, 500 kbps Cable Modem or faster connectivity.
- **Notes:** If you have a LAN/WAN connection to the Internet, your IT department may have installed a Firewall, which may be configured to prevent the reception of all rich media on your computer. Your network may also be prohibited from upgrading the media software on your computer. Contact your IT department to correct these configurations.
- **Free hard drive space:** Minimum: 250 MB. Recommended: 10 GB.
- **Screen resolution:** Minimum: 800x600. Recommended: 1024x768 or Higher.
- **Audio/Video:** 16-bit Video display card and 16-bit Sound Card with Speakers
- **Monitor:** minimum color depth of thousands of colors, millions of colors recommended.
- **Adobe’s Acrobat Reader:** (Required to view documentation and resources) Version 9.0+
- **Cookies:** Your browser must allow session cookies.
- **Javascript:** Must be enabled.
- **Faster Streams:** Adobe Flash Port 1935.

### Mobile Users

The On Demand Platform supports use on the following mobile devices: iPad 1.0+; iPhone 4.0+

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*If you have any questions about these Technical Requirements, please contact the Films On Demand Product Support team at support@films.com or call 1-888-744-6398.*